DISCLOSURE OF TERMS

OPEN ACCOUNTS:
The terms will be NET 30 DAYS. Past due balances will be assessed a FINANCE CHARGE computed by applying a monthly periodic rate of 1.5% (corresponding ANNUAL PERCENTAGE RATE 18%) to any balance on your account not paid within terms. You can avoid Finance Charges by paying invoices in full within 30 days from date of invoice. To ensure proper credit to your account, please have your account number on your remittance indicating which invoices you are intending to pay. In order to keep our prices the most competitive on the market, please pay your invoice in full within 10 days of delivery either by check or authorization by credit card. The best way to avoid missed/late payment is to set up as automatic payment at time of delivery.

DELIVERY POLICIES:

Automatic Delivery
All customers in good standing will be on the automatic fill program for propane delivery, unless otherwise instructed by the customer in writing that they wish to be on a "will-call" basis. Being an automatic fill customer simply means that we monitor your tank and take the responsibility of keeping your tank filled on a regular basis. Budget customers are always on automatic fill, providing payments are kept current.

Will-Call Delivery
If you are not on the automatic-fill delivery schedule because of failure to meet credit criteria, or because you choose not to be auto-fill, it is to your advantage to place your order at least (5) five days in advance of actual need. This enables us to make your delivery when we are in the area, avoiding a service charge for emergency delivery of $250.00.

When you become a propane customer, please specify if you wish to be on the automatic fill or the will-call system for delivery. Failure to initial your selection places your account on automatic fill status.

PREBUY:
Prebuy is based on an estimated annual usage of propane beginning on August 1st each year. Your account must have a zero balance at the beginning of the prebuy season and a prebuy contract must be signed. Your payment is due when the contract is signed. The charge will be deducted from the account as deliveries are made. The lock in rate will remain in effect until all prebuy gallons are used completely.

It has been our intention to clarify our policies for billing and delivering product, however it is not always easy to do this by letter. If you have any questions about our service, please feel free to contact our office.
Note: This disclosure is effective per above date and supersedes all contradictory notifications that might exist on other material, which has been preprinted and might subsequently be received by you.

COLLECTION ACTIONS:
To the extent permitted under applicable law you will be responsible for all reasonable collection costs, including attorney fees and other charges, necessary for collection of any account not paid when due.

_________________________  _________________________
Applicant’s Signature        Date